



Front Desk Positions Available

Movement Climbing + Fitness, located in the heart of Boulder, CO is interested in hiring several front desk staff to provide the best possible customer service experience for our membership base.

This individual will be part of a passionate team of community-oriented fitness enthusiasts that work in an environmentally-conscious, state-of-the-art facility. All members of the staff are experts in their respective fields, work well with a team and are committed to making Movement Climbing + Fitness the leader in its industry.

Brief Description of Front Desk Position

The primary responsibility of each front desk staff will be to provide excellent customer service to each member and visitor of the facility. Every front desk staff member will work symbiotically with other staff members and the Assistant Manager to welcome and inform each client and to build the membership base.

General Responsibilities and Duties

The front desk staff will work on a part-time basis, and will be responsible for working desk shifts, managing the point of sale system, handling transactions, monitoring the overall safety of the facility, and assisting with membership drives.

Specific Time Commitments

The position of a front desk staff is part-time and people filling this role can expect to work a minimum of 10 hours per week and up to as many hours as are available. The time worked is comprised of desk shifts, floor shifts and some administrative time. If a front desk staff so desires and is so suited, s/he may also work additional hours in other areas of the facility.

Compensation Package

While there is a stated pay scale range for this position, the specific compensation package will be commensurate with the experience of the hired individual.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty promptly and competently. Ideally, a candidate would have past experience with working in a customer service-oriented job.

Experience at a climbing or fitness facility is a plus.

Candidate must have experience working with a team.

Attributes of a successful candidate will include excellent customer service capabilities, punctuality, ability to problem-solve, uncompromised integrity and strong ethics, articulate and effective communication skills on all levels, dependability, responsibility, and accountability. The candidate should also reside in or near Boulder, CO.